

Company: Begadi GmbH
 Street: Dietinger Straße 23
 Zip Code 78661
 Town: Dietingen - Böhringen
 Germany
 (dies ist auch die Rücksende Address)



E-Mail: support@begadi.com
 Internet: www.begadi.com
 Fax: 07404/92001-12

Return Form (Version 7.0)

Dear Customer,

Your satisfaction is very important to us; should there still be problems with a delivery come, we kindly ask you to note this return form and fill it out completely and enclose it with your return.

How and when can you return an item?

<p>General:</p>	<p>You can return all items purchased from us within 14 days of receipt of the goods without giving a reason within the scope of the statutory right of withdrawal. Please do not return the goods freight collect! If you send an item back to us, please send it back in the intact original packaging and with all the item accessories that came with it.</p> <p>Please note: In the event of a cancellation / return due to dissatisfaction or incorrect order, you as the customer bear the direct costs of returning the goods. This also applies to clothing if you have misjudged the size.</p>
<p>No right of withdrawal (§357.6 S.1 BGB)</p>	<p>The following are excluded from the right of withdrawal:</p> <ul style="list-style-type: none"> • Consumables that have already been opened (e.g. gas cylinders / cut open packs with Airsoft BBs, etc.) • Clothing, vests and gear worn in game / field • all custom-made products (including individual workshop orders) <p>Please note that the right of cancellation on the purchased item expires in the case of customization. This applies to all modifications to airsoft guns, barrel shortening and battery adjustments (connector, cable length). The full warranty on the purchased product is of course retained!</p>
<p>No Warranty case:</p>	<p>There is no warranty case if:</p> <ul style="list-style-type: none"> • the product is damaged by the player falling or being dropped (e.g. if a part breaks off as a result of the fall) • a gun has been opened or worked on and/or its performance has been altered by personal tuning and as a result or as a result damage occurs due to material fatigue or a gun has a gear jam. • a product was used improperly / contrary to the instructions for use or modified • they are parts prone to wear and tear with a limited service life
<p>Return costs (Shipping)</p>	<p>Revocation: The costs for the return shipment are borne by the buyer (regardless of the value of the goods), except when Begadi has delivered something wrong and/or delivered items are defective. We ask that you do not return goods freight collect. If goods are nevertheless returned freight collect, the additional costs compared to free shipping will be offset or invoiced.</p> <p>Wrong deliveries or returns due to defects: Please contact us at support@begadi.com for a return label. We only provide this via DHL and DPD in the event of a defect and/or wrong delivery!</p>
<p>Content of the return:</p>	<p>Please enclose with the return:</p> <ul style="list-style-type: none"> - the return form (completed page 2) - a copy of the invoice - for airsoft guns: separate sheet with a detailed description of the defect (if there is not enough space on the form)

(Unless otherwise noted, all products sold by us are subject to the statutory warranty!)

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Please fill out the following form to ensure quick processing:

Your name and address (Fill completely)	Customer number (noted on invoice)	Invoice number (noted on invoice)	Ordernumber (not item number)

Please indicate which item(s) you would like to return, the reason for the return if the item is defective, what the defect is and whether you would like a replacement item or a refund.

Item Number	Name (and size)	QTY	Reason / what defect (If there is not enough space, please write it out on a separate sheet and/or on the back)	Replacment (item number, description, quantity) or "refund"

(if you want to return more than 4 items, please simply enclose 2 copies of the form)

Notes:

If you would like a refund (cancellation is possible within 14 days of receipt of the goods), please enter your bank details [BIC/IBAN or account number] / PayPal address:

Account Number:	Sort code:	Account owner:
IBAN: -----	BIC/SWIFT:	PayPal: (E-Mail)

(If anything is unclear and/or you have any questions, please contact us at support@begadi.com)

CEO: Benjamin Digeser und Gabriel Digeser
 Court: Amtsgericht Stuttgart, HRB 725952
 Tax-IdNr.: DE 259 134 552